March 26, 2018

Patient Safety Awareness Week
Thank you and Winners!
March 11 – 17

Thanks everyone for participating in Patient Safety Week and promoting safe quality patient care at BRH. Every day is patient safety day! Representatives from ASHNHA came to the event and a picture of the display in the gallery appeared in the ASHNHA Quality Improvement March newsletter.

All the poster displays were winners but an impartial group of judges voted Car Seat Safety from the team at Bartlett Beginnings as the pizza party winning display.

The winner of the Safe Table Conference is Andrew Whitcomb from Respiratory Therapy! I appreciate all the team effort in making Patient Safety Week a success.

-Mary Crann, Risk Manager

“I never win anything”, said Andrew Whitcomb, who’s still trying to figure out what he did to win the free trip to a safe table conference. It was his first week at Bartlett, and the RS from Colorado filled out the form and answered the questions during orientation. “Maybe I did the worst,” he wondered, “it seemed like I needed some help.”

In all seriousness, Andrew is looking forward to bringing what he learned at his winning conference back to Bartlett for an in-service.

BRH Diabetes Educator Cynthia Nickerson at the Health Fair, March 17, 2018

2018 Community Health Fair
March 17, 2018
Thunder Mountain High School

Thanks to organizer Laura Stats and all the BRH volunteers for another well attended event!

March 27 is Type 2 Diabetes Alert Day

-How old are you?
-Are you a man or a woman?
-If you are a woman, have you ever been exposed to gestational diabetes?
-Do you have an immediate family member with diabetes?

BRH Diabetes Educator Cynthia Nickerson at the Health Fair, March 17, 2018

-Have you ever been diagnosed with high blood pressure?
-Are you physically active?
-What is your weight category?

These are the questions on the Type 2 Diabetes risk factor test from the American Diabetes Association. The ADA encourages people to take the short test on the last Tuesday of March at diabetes.org/alertday.
-Half of the 43 volunteers at the health fair this year were Bartlett employees

-2 of the 6 Presenters were from Bartlett

-11 Bartlett employees participated in 5 exhibits

This is an all-time high for the Bartlett Sponsored spring health fair. We also had an all-time high attendance of just over 350 participants!

Thank you for serving the community and sharing your skills.
- Laura Stats, RN, Wellness Outreach Coordinator

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**Patient Access Week:**
**Soaring to New Heights**
**April 1-7, 2018**

Join the National Association of Healthcare Access Management (NAHAM) in celebrating Bartlett Regional Hospital Patient Access Associates.

In the face of our quickly changing healthcare environment, there is one constant: the Patient Access Services Department.

PAS is the initial point of contact that patients have with a hospital. In addition to their numerous and complex responsibilities, Patient Access makes the first impression and sets the tone for the entire patient experience. Please take a moment to recognize our Patient Access Services Department.

-Angelita Rivera, PAS Supervisor

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**Positive Outlook for House Bill 312 in State Legislature**

The healthcare workplace violence bill, HB 312 passed out of the Senate Judiciary Committee on Monday, March 19. A vote on the Senate floor is expected sometime this week. The Senate floor is the last stop for the bill, which passed the House in February, initiated by ASHNA with the support of Alaska hospitals.

An opinion piece in the Anchorage Daily News highlighted the bill as an example of bipartisan cooperation. Here is an excerpt from the article:

“Nurses spoke about being punched, kicked, spit on and cursed. A nurse at Juneau’s Bartlett Hospital talked of a patient who tried to strangle her with plastic IV tubing. Another spoke of being pushed hard against a wall and breaking a tooth. Julie Taylor, CEO at Alaska Regional Hospital in Anchorage, said her hospital has seen 80 incidents of violence in the last year. Dr. Anne Zink, Mat-Su Regional emergency room physician, said her institution has seen a fourfold increase in violent incidents in the last year. Juneau Bartlett Hospital CEO Chuck Bill said his hospital has doubled its security staff and has had to ramp up staff training in de-escalation strategies during emotional confrontations. “This takes away money we could use for medical care,” Bill told the House committee.

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**ED Nurse and UAA Instructor Regina Deck, RN, testifies in favor of HB 312 before the Senate Judiciary Committee**
From the Center for Disease Control

The Community HealthSim is a violence prevention tool on CDC’s VetoViolence website. This game-like experience demonstrates the connections between violence and community issues, such as struggling businesses and schools, overcrowded jails, and long wait hours in the emergency room.

The simulation puts you in the driver’s seat of Vetoville. You can explore the town from the perspective of a “special advisor”—brought in to determine how to spend the town’s limited resources to improve the quality of life for everyone who lives there.

Then get a glimpse—20 years in the future—of how your choices and investments affect the long-term success of Vetoville. You will also see first-hand how these challenges are linked to violence in the community.

This engaging tool shows how many issues are related to violence in our communities. Ultimately, you will discover how planning and strategic action can prevent violence before it happens.

Who should visit Vetoville?

The Community HealthSim is designed for anyone interested in:

- Preventing violence where they live, work, and play,
- Putting their violence prevention knowledge to the test, and
- Learning more about the connections between community issues and violence.

Alaska Medical Library

A librarian from the Alaska Medical Library will be on site on Friday, April 13th from 10:30-11:30am. If you are interested in learning the services they provide to BRH through our contract and how to access the library resources, please stop in and have your questions answered. Their services are available to all staff and providers.

B.E.E.F. 2018

B.E.E.F is the biannual Bartlett Emergency Equipment Fair, offered to any staff that would like to join in.

We go over equipment and procedures that are high risk low volume. It’s a way for staff to get hands on with the equipment—both setting it up and using it.

-Kim McDowell, RN, ED Director

Mark your Calendar: Mass Casualty Exercise, May 3, 2018, 8 a.m.

This exercise is used to build a more resilient healthcare infrastructure to support our community during crisis. This is used to train our staff to respond to a Mass Casualty (MC) incident. Please stay tuned for further information.

-Mike Lopez, Lead Security Officer
New IT HelpDesk User Portal

The IS Department is in the process of rolling out a new helpdesk ticketing system to replace the inactive link in the favorites menu of Internet Explorer.

The new ticketing system features a user-friendly portal and helpful extras, such as the ability to open a chat session with available technicians. Although the new system is not quite ready for rollout, you can still open a service ticket for non-urgent issues simply by sending the request in an email to: helpdesk@bartletthospital.org.

Bartlett Beginnings News

Join me in congratulating Angela Lessard for attaining her International Board Certified Lactation Consultant (ICBLC) Certification. IBCLCs demonstrate specialized knowledge and clinical expertise in breastfeeding and human lactation and are certified by the International Board of Lactation Consultant Examiners (IBLCE).

The mission of the IBLCE is to establish the highest standards in lactation and breastfeeding care worldwide and certifies individuals who meet these standards. Candidates must have a minimum of 90 hours of lactation specific education and a minimum of 1000 hours of lactation specific clinical practice. Clinical competencies encompass the responsibilities/activities that are part of the IBCLC’s practice to provide safe, competent and evidence-based care.

The rigorous tests includes categories in Development and Nutrition, Physiology and Endocrinology, Pathology, Pharmacology and Toxicology, Psychology, Sociology, and Anthropology, Techniques, and Clinical Skills. We are proud of Angela’s accomplishment! Bartlett Regional Hospital and the clients it serves are fortunate to have Angela join the ICBLC staff who provide the highest level of care to protect, promote, and support breastfeeding.

Lauren Beason has been promoted to CN V! In addition to providing highly competent patient care, Lauren is recognized as an expert in OB/Neonatal care. She involves herself in activities to improve nursing practice and promote evidence based care. She engages staff and providers in making practice changes, leading drills, and teaching neonatal resuscitation. She is a preceptor and mentor and the mother of twin baby girls! Congratulations Lauren for all that you do. We are very proud of your accomplishments. Bartlett Regional Hospital, the community we serve, and most especially Bartlett Beginnings is fortunate to have you on the team!

-Karen White, Director, Bartlett Beginnings

MEDITECH Minute

Have you enrolled in Bartlett’s portal? It's easy, and provides easy access to your health records, including:

- Laboratory and radiology results
- Medications
- Allergies
- Visit History
- Scheduled appointments
- Discharge information

*Historical results from 12/1/15, and not all data is currently exported to the portal. Contact the HIM department or the BEHR Care team if you have any questions.

CONTEST!!!

Departments with the highest percentage of staff signed up for a portal account by April 30th will win a pizza party!!!

If the winning department has a day and night shift, a pizza party will be provided to both shifts.

**IMPORTANT**

Once you have successfully signed up for an account, email the team at PHMPortal@bartletthospital.org to let us know that you signed up and which department you work for so that we can track enrollment.