

Bartlett Buzz



March 19, 2014

Shared Governance Report

By Nancy Kniivila

Shared Governance has been meeting the last Monday of each month in the med-surg conference room. Recent topics have included:

- ✓ Increasing RN success with difficult IV starts. Ideas have included identifying staff on each shift that are available as a resource, using ultrasound as guidance and providing instruction as well as practice with its use. To this end, equipment is being obtained by Staff Development and times will be announced for practice with the ultrasound machine from ER.
- ✓ A peer review tool has been developed and may be incorporated into the clinical ladder.
- ✓ The Clinical Ladder process is being looked at by nursing representatives to update and revise at the end of March. We will be reviewing our process as well as several processes from other hospitals for ideas. Your comments can be addressed to **Nancy Kniivila** or **Gail Moorehead** and we will bring them to the team.

All nurses are welcome to attend Shared Governance meetings or to contact us via e-mail: SharedGovernance@bartletthospital.org

We welcome your input on these or any other topics.

New Mail Sorting

By Eileen Jones

Beginning Monday, March 17, 2014, the sorting/posting of outgoing mail will change:

It will no longer be necessary to sort outgoing mail by zip code – the mail will be sorted into boxes by in-country and out-of-country.

Envelopes and packages that are not the traditional letter-size will have a box.

Certified, Priority, and Express letters/envelopes/packages will have a box.

If you need to ensure that mail goes out the same day, then please be sure that it is in the proper box in the mailroom by 9:00 a.m.

Note: It is helpful if envelopes are already sealed.

Members of the PFS staff are trained in mailroom functions, and can assist you, if needed.

Thank you for helping to streamline this process!

Great Work by PFS!

By Mike Dumont

I would like to acknowledge the work the Staff in Patient Financial Services have done since December.

I would like to acknowledge two individuals in Patient Financial

Services who have taken on a challenge to see how much each could collect in a week's time. It has become a friendly competition between the two individuals, **Megan Hales** and **Kirsten Starbard**. We started keeping the total collected each week for Megan in November, and through March 7, she has collected \$133,318.53 accomplished via letters and phone calls to patients who have a self-pay balance.

Kirsten started about the middle of December, but we didn't start keeping her totals until the first of February. She has collected \$40,204.79. All of Kirsten's collections are from patients calling in to check on their balances, and Kirsten asking the patient to pay the balance by credit card if they were able to pay that way.

Bartlett Café New Hours of Operation

By Debbi Gleaton

Weekdays

Breakfast: 7:00am to 10:30am

Lunch: 11:00am to 2:30pm

Dinner: 5:00pm to 6:00pm

Weekends

Breakfast: 7:30am to 10:00am

Lunch: 11:00am to 1:00pm

Dinner: 5:00pm to 6:00pm



TAKE IT. SHARE IT. STEP OUT.

American Diabetes Association
ALERT! DAY
March 25



CEO's Corner

By Jeff Egbert



Our Board of Directors announced that Dr. Paul Franke, Mr. David Abercrombie, Mr. Charles Bill, Mr. Joe

Cladouhos, and Mr. Craig Dahl are the five final candidates in the search for the Hospital's Chief Executive Officer.

Dr. Paul Franke is currently with the Alaska Native Medical Center in Anchorage, where he has served as Interim Administrator.

David Abercrombie has more than twenty years of health care experience, currently serving as Chief Executive Officer of Madison County Memorial Hospital in Madison, Florida.

Charles "Chuck" Bill is currently the Assistant Administrator of Physician Development with the Centura Health Physician Group in Durango, Colorado.

Joe Cladouhos is currently Chief Executive Officer of Syringa Hospital and Clinics in Grangeville, Idaho.

Craig Dahl is the President and Chief Executive Officer of Alaska Pacific Bank and Alaska Pacific Bancshares, Inc. in Juneau.

The candidates will participate in a final selection process scheduled for March 26-27. During the interview process, candidates will meet with the BRH Board of Directors, a group of Medical Staff representatives, the BRH management team, a group of line staff representatives, as well as the Mayor, City Manager, City Attorney, and Assembly Liaison to the Board.

The interviews will not be open to the public; however, there will be an opportunity for the public to meet with the candidates on Wednesday,

March 26, from 5:00 to 6:30pm in the Bartlett Regional Hospital Cafeteria.

Final selection of Bartlett's new Chief Executive Officer is expected to occur in April with an anticipated start date in May.

As I hope you have noticed, we have made additional efforts to improve communication throughout the hospital. One example is the *Bartlett Buzz*, which provides an avenue for you to share your successes and upcoming events. There is always room to improve and I hope you will continue to send information to Jim Strader through your department leaders to share with your fellow employees.

Much is happening worth sharing around the hospital in other areas, so I'm also going to do another round of Bartlett Employee Forums at the beginning of April.

Please make attending one of the forums a priority, and plan to share your ideas. Please bring questions!

Employee Forum Dates

April 2 - 7:30 a.m.
Med/Surg
Conference Room

April 3 - Noon
BRH Administrative
Boardroom

April 3 - 7:30 p.m.
Med/Surg
Conference Room

Human Resources Notes

2014 Employee Service Awards

Awards banquet for employees who reached their 5, 10, 15, 20, 25, or 30-year milestone during 2013.

Invitations have been sent!

RSVPs are due by March 21st.

When: Saturday,
April 5, 2014
at 5:00 pm

Where: Westmark Baranof
Hotel

New Employees

Alejandra Orihuela-Silva,
Physician Office Billing Clerk
Kenneth Bradley, Environmental
Services Tech I
Frances Jones, Physician Office
Manager
Dr. Janice Carrick, Psychiatrist

Coming Soon!

