

# Bartlett Buzz

May 25, 2016

## Shout Outs!

From Sherri O'Conner

I would like to give **Ed Mkrtchyan**, our Biomed lead, a shout out. Ed is always willing to help us in surgery.

The other morning, we called him before his shift was to begin to come in and trouble-shoot an anesthesia machine co2 sensor. He was willing to come on short notice, and was able to fix the issue with minimal delay to our surgical cases.

Thank you Ed!



**Fleece Vests** - Cozy bright blue vests are \$15 each. We have a variety of sizes available.

## BRH Benefit Enrollment is here!

**May 16 – June 3, 2016**

### Requirements:

1. **Pick up, review and sign your benefit letter by June 3, 2016. Available in the HR Office\***
2. **Are you covering a spouse and/or children?**
  - Locate your marriage certificate and/or birth certificates for the dependent verification.
  - Submit copies to HR **PRIOR to July 1, 2016.**
  - **This is a requirement if you are covering dependents!**

This is your chance to review and/or make changes to any of the benefits below:

- Health & Dental Benefits including dependent verification(s)
- Flex Spending Account for Medical and Dependent Care
- Voluntary Life Insurance
- Aflac Group Voluntary Benefits
- 457 Deferred Compensation through ICMA-RC

**\*HR Office Hours: 7:30am – 5:00pm**

## From the Engagement Committee

By Emma House

### **4<sup>th</sup> of July Parade Team**

The Engagement Committee is still seeking volunteers to help with planning, decorating, and participating. Please contact Emma House at x8425 or by email at [ehouse@bartletthospital.org](mailto:ehouse@bartletthospital.org).



Thank you, from your Employee Engagement Committee!

## HR Notes

### **NEW EMPLOYEES!**

**Carolyn Hess**, DI Technician  
**Magdalena Perry**, Ultrasound Technician

**Amy Henderson**, CN I – Med/Surg

**Nancy Greenler**, Dietary Aide  
**Loren Bettridge**, Credentialing Specialist

**Alisha Mack**, Lab Aide I

## HR has Water Bottles & Vests for sale!

**Water Bottles** are \$13 and available in Blue or Pink. Refillable in the cafeteria!



There is a handy compartment in the back to hold a key/credit card!

## New Guidelines for BLS Online Skills Testing and Checkoff

By Dianne Bigge

The BLS for Healthcare Provider's **online** course requirements changed with the 2015 American Heart Association guidelines. It still has two components: the online portion and an instructor-led classroom portion with skills testing. The online portion is currently the same. Staff Development will assign the online course to you via SwankHealth.



Once you complete the online portion, you can then complete the instructor led classroom and skills testing.

For the testing portion, a classroom skills review has now been included by AHA. This increases the time you will need to plan for when scheduling the Skills Testing and Checkoff. We have 45 minutes for the practice session prior to the skills testing to allow everyone to work with the manikins and practice teamwork.

**Expect the total time for the skills and testing to be one hour and plan accordingly.**

**IMPORTANT:** You must print the certificate of completion at the end of the online portion. You will need to give this to your instructor when you attend the classroom portion. If you do not have your certificate of completion, you will not be able to complete the skills practice and testing of the course. Your license in API cannot be updated until you complete **both** the online course and the testing session.

The class is free to all BRH employees. Non-Bartlett providers can sign up on the Bartlett Hospital website. The fee for non-Bartlett participants is \$25.00 and registration is required.

## Baby Boxes Are Assembled

*By Karen White*

Following a long day of work, a group of us gathered to assemble 50 baby boxes for distribution to babies born at Bartlett Beginnings. Our team included Rotary President John Blasco, Elise, Dru Fenster, Darcy Lockhart, Kanani Montalto, John Montalto, Justine Muench, Sharon

Gaipman, Karen White, and Travis Cunningham (who helped gather the supplies that are warehoused at World Wide Movers).



What a great team!! Thanks to many hands, the work was accomplished in about an hour. The boxes are stored on OB and at Bartlett House. These should last about 6 weeks.

If you're interested in joining the next work party, contact Karen: [kwhite@bartlethospital.org](mailto:kwhite@bartlethospital.org).

## Bartlett Medical Oncology Center is Moving to Juneau Cancer Center

*By Kathy Callahan*  
**Oncology FAQ**

### *Why is the oncology clinic moving?*

BRH has been working to expand Medical Oncology services we provide to the patients of Juneau. We have a collaboration agreement with Virginia Mason Clinic to assist with offering increased options for Medical Oncology.

We feel that having a centralized location for Outpatient Oncology Services is more convenient for patients and allows for superior collaboration among the Oncologists participating in their care.

### *When will patients start being seen at the new location?*

We will begin seeing patients on May 31, 2016.

### *What is the difference between Bartlett Medical Oncology Center and Southeast Radiation Oncology Center?*

These are two separate businesses and specialties located in the same building focusing on the optimum treatment of patients with cancer or hematologic disorders. Some patients will be treated by both provider types (typically 15-20 % of oncology treatment protocols include both infusion and radiation.)



### ***What is the relationship between BMOG and Virginia Mason?***

In 2015, Virginia Mason began sending Oncologists to Juneau to provide additional options and expanded service to SE Alaska. Bartlett is working to increase the availability to patients to eventually be a provider in Juneau weekly.

### ***What is the relationship between BMOG and Dr. Weiden?***

Paul Weiden, MD has been providing service to Oncology patients for 14 years and will continue to come to Juneau and participate in the care in collaboration with the providers from Virginia Mason. He is retired from Virginia Mason and contracts directly with BRH.

### ***Will infusion be moving?***

There may be an opportunity in the future to provide this service at the clinic location, but at this time, our commitment is to continue the service in the infusion department at the hospital.

# **Bartlett Medical Oncology Center**

## **Pilot Hospitalist Program Begins at Bartlett**

*By Kathy Callahan*  
**Hospitalist FAQ**

**This is a pilot program running  
from June 6, 2016- September 30,  
2016**

### **What is a Hospitalist?**

Hospitalist is the term used for doctors who are specialized in the care of patients in the hospital.

### **Why use a Hospitalist?**

Their use allows for physicians caring for patients to be present in the hospital instead of in the office. It is more efficient: one physician to care for a group of patients. It allows the community to have more outpatient availability by allowing community physicians to have more time in their offices. It provides easier access to medical physicians for the orthopedists and surgeons to help manage the patient's medical problems.

Hospitalists also coordinate patients' in-hospital care and are "captain of the ship." They are the physicians that organize the communication between different doctors caring for a patient, and serve as the point of contact for other doctors and nurses for questions, updates, and delineating a comprehensive plan of care.

They are also the main physician for family members to contact for updates on a loved one.

### **Who will be providing the services?**

We have nine providers that have agreed to participate in this pilot program. They are:  
Dr. Mignon Benjamin- Medical Director  
Dr. Steven Greer  
Dr. Donald Marquardt -Peds/NRP  
Dr. Catherine Peimann  
Dr. Jeannette Cook -Peds/NRP  
Dr. Noble Anderson -Peds/NRP  
Dr. Mackenzie Slater -Peds/NRP  
Dr. Alberta Laktonen  
Dr. Matt Tainter

The providers will work 12 hours shifts and be present in the hospital 24hrs per day.

### **Will the providers contract/accept my insurance company?**

Bartlett Regional Hospital is a contracted provider with Aetna and Blue Cross. We will be enrolling providers with these payers, as well as the federal/state payers.

### **What are the key benefits for the patient?**

Patients benefit in many ways: First and foremost, our Hospitalists provide care in the hospital seven days a week. Because their sole focus is on hospitalized patients, they are able to focus on patients who have been admitted to the hospital. Because Hospitalists are based at the hospital, decisions can be made quicker, tests can be interpreted faster, and care can be implemented sooner.

### **How does the Hospitalist program work? Is the patient's primary physician notified?**

After admission, the patient's local primary provider will be notified of the admission. If the patient is from out of town, the staff will fax the hospital information to the patient's physician upon request. The hospital can also request out of town records, to help with the care of the patient. If needed, the physician can call the patient's out of town doctor.

### **What happens after discharge?**

The care of the patient expected after hospitalization will be coordinated by the Hospitalist discharging the patient. Hospital course of care records and anticipated follow up needs with the provider of record will be communication to the patient's provider of record.



## Are all patients being seen by the Hospitalist?

At BRH, the Hospitalist will see all patients who do not have a local provider of record: i.e., travelers to the area and those with unassigned primary care physicians. In addition, Southeast Medical Clinic and Family Practice Physicians have indicated that they will refer some admissions from their practice to the Hospitalist on call. SEARHC will utilize the service for after-hours coverage (5pm) for their patients. Valley Medical Care plans to follow their patients directly.

Some of the Hospitalist providers participating in the program (Peds/NRP) are credentialed to care for neonates and pediatric patients. They will be on call for Pediatric patient care with the Pediatricians taking call when the Hospitalist is not credentialed for this specialized care.

Mental Health and Detox patients will continue to be followed by the Psychiatry staff.

OB will be cared for by the group doing prenatal care.

Local providers will provide back up if there are too many patients for the Hospitalist to safely manage.

## Compliance Corner

By Beth Mow

### Please Support Bio-med!

It is very important that every piece of equipment be safety tested and signed off by Bio-med before it is put into use. If your department orders a new piece of equipment please notify Bio-med at 957-0769.

Please schedule a time that the biomed technician can inspect the equipment PRIOR TO USE.

When entering a work order, please be sure to include the following information:

### Who, What, Where, When, Why

- **Who** can be contacted for additional information?
- **What** piece of equipment is not working?
- **Where** is the piece of equipment located?
- **When** did it stop working? When do you need it by? How long has it not been working?
- **Why?** What about it is not working? (Does it not turn on? Does it read low? Does it beep?)

## Quality Welcomes Our New Clinical Risk Manager

By Dianne Bigge

The Quality Department has added a new member to their team. **Gretchen “Greta” Wade** was hired as the Clinical Risk Manager in late April. Greta is a registered nurse who comes to her position with a variety of clinical and administrative experiences, most recently as the Patient Safety and Quality Director for Alaska State Hospital and Nursing Home Association. Greta also has recent experience as a hospice nurse.

Greta’s office is in the Administration Building on the 2nd floor next to Billy Gardener's office. She can also be reached at extension 8718 or via email at: [gwade@bartletthospital.org](mailto:gwade@bartletthospital.org). You will see her making rounds of hospital units and attending various committees as she orients to Bartlett

and her new position as Clinical Risk Manager. Greta is managing the occurrence reporting system as well as the grievance and complaint process. If you need more information or a primer on RL Solutions – our occurrence reporting system, Greta will be glad to help you out.



Tamiko Duncan has been fulfilling many of the roles that Greta has now taken on. We appreciate Tamiko’s dedication and efforts over the last three months. If you are in the habit of calling Tamiko, she will likely now refer you to Greta.

We are very excited to have Greta join the Quality staff want to extend a warm welcome!

## Time to Buzz Off!

By Jim Strader

As most of you know, this will be my last **Bartlett Buzz**. It has been a true pleasure and genuine privilege to serve with all of you! You are a great team, and I remain proud to have served as your Community Relations Director for seven years. I hope to see all of you when you visit the Carolinas!

