

# Bartlett Buzz

March 2, 2016

## HR Notes

### NEW EMPLOYEES!

**Courtney Peratrovich**, Dietary Aide

**Andrew DeFeo**, Social Work Case Manager

**Lorianne Riley**, PFS Rep

**Lisa Lang**, PAS Rep

**Toni Weber**, Substance Abuse Counselor



### Want to earn money?

Employees! Did you know you can make money by helping us find great new employees? Depending on the position, you can make between \$3,000 - \$5,000 dollars!

**\*Details can be found in the Recruitment Incentive Program Policy online or ask HR staff for help.**

## The United Way of Southeast Alaska offers BRH a big "Thank You!"

The United Way of Southeast Alaska would like to send a huge THANK YOU to everyone who participated in

the Fall 2015 Workplace Giving Campaign. This year, because of your enthusiastic participation, Bartlett raised pledges of \$9,464.00! These funds will be used to support the United Way's mission to improve initiatives surrounding Education, Income Stability and Health. It will also be dispersed among our partner agencies across Southeast Alaska, to help them achieve their various missions.

This type of positive impact is not possible without each person who donated their time, passion or financial contribution to this effort. It is because of your philanthropic investment that funding will be provided to so many important health and human service endeavors taking place each day.

We hope that you are as proud of your positive impact as we are thankful for each and every one of you who made this Campaign effort such a huge success. Thank you for choosing to LIVE UNITED!

## Please Welcome Sherri O'Conner



**Sherri O'Conner**, our new Director of Surgical Services, started just last month. She was born in South Dakota and

moved to Arizona as a teenager. She went to nursing school in Arizona and worked in Tucson for 28 years in various positions in one hospital before coming to Juneau. In 1989,

she and her husband climbed Denali, which piqued her interest in Alaska. She has four daughters, two of whom are nurses, and two grandsons. Sherri loves the outdoors, especially hiking, kayaking and just exploring. Her husband is a retired orthopedic surgeon.

## Kim Schneider Assumes CAM Role in Emergency Department

*By Rose Lawhorne, RN*

Please welcome our new ED Clinical Assistant Manager, **Kim Schneider**. She has been a member of the Bartlett family for a year and recently accepted the challenge of this new administrative role. She brings management experience and has many years of nursing practice in large and small emergency departments in New Mexico. She also has flight nursing experience and spent nearly a year working as a nurse in Barrow. Her outstanding clinical skills and broad knowledge base have served us well already and I am grateful to have her assistance in managing ED operations.



## Shout Outs!

*From Dianne Bigge*

Shout out for **Tamiko Duncan** – Spring training camp champ! She is pinch-hitting for the whole department!



From Karen White, RN

Thank you, **Bartlett Human Resources**, for the purchase of a new breast milk pump dedicated to the Lactation Lounge. The Lactation Lounge has been available for Bartlett staff for about 1.5 years now and has been used nearly 2000 times! We appreciate your investment and support for breastfeeding moms in their workplace as they continue to provide the very best nutrition for their new babies.

## Kindness is Contagious

By Darcy Lockhart



One act of kindness has a domino effect and creates more acts of kindness.

Extending kindness to someone daily can lead you to experience greater well-being and happiness. You get the uplift in mood by giving the kindness, the receiver is uplifted and someone observing the kindness is uplifted too.

Three ways to show kindness:

1. Make sure every person in a group conversation is included.
2. Answer that email you've been avoiding.
3. Listen intently without thinking what you are going to say next.

The 5 3 1 Group meets at noon on Mondays and Thursdays and at 11:30 am on Wednesday in the Meditation room across from the Gift Shop. The "1" in 5 3 1 is for 1 act of kindness each day. Join us to meditate, share our gratuities and acts of kindness.

## From the Engagement Committee

By Emma House

The Engagement Committee is seeking volunteers for our 4<sup>th</sup> of July Parade Team. We're looking for people to help with planning, decorating, and participating. Please contact Emma House at x8425 or by email at [ehouse@bartlethospital.org](mailto:ehouse@bartlethospital.org) to be part of our 4<sup>th</sup> of July Parade Team.

## Employee Appreciation Day is Friday, March 4<sup>th</sup>

Thank you to each and every one of you!! We appreciate your time, dedication, and service to our hospital and community. Thank you for all that you do! Keep up the great work!



Be sure to check the "B.E.H.R. Pause" binder located in your clinical department each shift for the most recent and up-to-date Meditech best practices.

The most recent B.E.H.R. Pauses include: **Stroke Care Plan/Core Measures and Confirming Home Medications.**

## BRH Foundation Accepting Health Sciences Scholarship Applications

To support the education of Southeast Alaska residents pursuing studies in health sciences and to encourage their return to the community, Bartlett Regional Hospital Foundation is accepting applications for the Grace and Phil Edelman Health Sciences Scholarship for the 2016-2017 academic year. Since 2009, the Foundation has awarded \$107,500 to Southeast Alaska students seeking degrees in the Health Sciences field through the Edelman Scholarship Endowment.

Scholarships are awarded to eligible applicants seeking a Health Sciences degree at an accredited college. Applicants shall demonstrate both outstanding academic performance and leadership among his or her peers and community.

Application deadline is May 6, 2016. Application requirements and supporting information is available at [www.brhfoundation.org/scholarship/](http://www.brhfoundation.org/scholarship/), or contact Bartlett Regional Hospital Foundation at 907-463-5704. Completed applications may be sent via email to: [maria@brhfoundation.org](mailto:maria@brhfoundation.org) or to 3260 Hospital Drive, Juneau, AK 99801.

The Foundation provides health education, promotes medical studies and research, and raises funds for needed medical technology and improved health care for the residents of Juneau and the surrounding areas served by Bartlett Regional Hospital by acquiring resources that might not otherwise be available. The Foundation's essential key goal is to raise funds for philanthropic support



of our community now and in the future. For more information, or to donate, go online to [www.brhfoundation.org](http://www.brhfoundation.org).

## Foundation is Seeking Administrative Assistant

Are you organized, self-motivated, and skilled with both people and technology? Do you want to support quality patient-centered care at Bartlett Regional Hospital? You could be the next Administrative Assistant at Bartlett Regional Hospital Foundation.

Our ideal candidate possesses the following qualifications:

- Strong, positive interpersonal skills (written, social, and verbal)
- Mastery of Microsoft Office Suite, WordPress, and social media; Little Green Light or comparable CRM software training would be a plus
- Comfortable using a variety of basic office machines
- Warm, caring, and disciplined
- Ability to prioritize and complete small tasks as well as ongoing, collaborative projects
- Flexible, reliable, forward-thinking
- Excellent problem-solving skills and the ability to identify and improve administrative procedures
- Attention to detail when performing data entry and managing donor records and contact databases
- Some event planning experience would be a plus
- Ability to handle confidential information discreetly and securely
- Committed to the Foundation's mission to provide resources to enhance and support quality healthcare for Bartlett Regional Hospital.

This position is approximately 30 hours/week, DOE.

If you are interested, or know someone who might be, please send a cover letter, resume by email, Attn: Maria Uchytel. We look forward to hearing from you!

## Notes from Infection Control

By Kim Vermedal, RN

We are seeing an increase in both influenza and RSV in the community.

Remember, we continue to see influenza outbreaks into the summer season.

The first cruise ship arrives April 30<sup>th</sup> and that usually means an increase in flu activity.

It is not too late to get your flu shot if you have not received it this season.

### *I need help!*

I am still looking for help with hand hygiene monitoring.

If you would like to help monitor our hand hygiene rates give me a call at extension 8413.

It's simple and you will be helping with patient safety!

Plus, you get entered in drawings for fun gifts!

Thanks, Kim



It takes just 5 Moments to change the world

Clean your hands, stop the spread of drug-resistant germs!

## Quick Reference for Quality Issues

Until the new Quality Director is on board, here is a list of contacts for specific situations.

**Occurrence Reports:** Continue to enter and encourage staff to enter reports. **Tamiko Duncan (ext. 8670)** will review all reports and forward them accordingly:

- Physician complaints or issues ► Chuck Bill, CEO
- Post-Discharge Patient complaints or grievances ► Dianne Bigge (ext. 8910) or Tamiko Duncan(ext. 8670) or Department Director
- Current In-patient/ In-house complaints ► Department Director/Supervisor
- Billing/Collections Issues ► Tami Lawson-Churchill (ext. 8435) /Jane Johnson (ext. 8831)

### **Recall Notices:**

- **Tamiko Duncan** will forward all voice mails, emails, written notices to Staff Development (ext. 8422), who will send them to the impacted department(s) (Bio-med, clinical units, Facilities)

### **Patient Satisfaction/Press Ganey Issues:**

- **Nathan Overson (ext. 8578)** or Tamiko Duncan will forward to Nathan

### **Regulatory Questions, (CMS, JC, CAP, OSHA, etc)**

- **Nathan Overson (ext. 8578)**





**Legal Questions**, subpoenas, contracts, court documents, requests for assistance:

- **Beth Mow (ext. 8676)**  
▶ CBJ Legal, hospital attorney or appropriate source
- **Department Director** to request quality cost center access 9420 for staff called to testify ▶ Tracy Olson (ext. 8457)

**Corporate Compliance Issues:**

- **Beth Mow (ext. 8676)**  
▶ Chuck Bill, CEO

**Clinical Compliance Issues:**

- **Tamiko Duncan (ext. 8670)**  
▶ Billy Gardner/Chuck Bill

**HIPAA Privacy Issues:**

- **Beth Mow (ext. 8676)**

**HIPAA Security Issues:**

- **Martha Palicka (ext. 8680)**

**Did You Know?**

Your Cisco phone is pretty good at finding people you want to call.

Simply pick up the phone, dial 200, and say the name of the person at Bartlett you need to reach.

It's quick, easy, and saves a call to the busy folks in PAS.



**HouseCalls Returns to Southeast Alaska Homes This Spring!**

*By Jim Strader*

I'm excited to announce that Bartlett's long-running regional newsletter publication, *HouseCalls*, will return this spring.

We recently signed an agreement with Coffey Communications for publication and direct mail distribution of our ambitious community outreach effort to provide high quality health information to the people of Southeast Alaska.

As many of you know, *HouseCalls* has been a popular effort to share information about Bartlett...our people and our services...for many years. This project will have exactly the same mission and it will be distributed to approximately 25,000 homes in our area.

Coffey Communications is an industry leader in providing high quality, current healthcare information to healthcare organizations and consumers. In fact, we work with them on our website for a great deal of the patient healthcare information it contains.

By design, *HouseCalls* will contain numerous links to that information on our web site, further enhancing Bartlett's position as the "go to" source for relevant information on our community's health needs.

*HouseCalls* will also contain a great deal of excellent content generated by our team at Coffey including contemporary infographics, stories, illustrations, recipes, kid-friendly content, and other related material.

We are also producing local content for each issue and will be working with each of the departments at BRH to provide fresh and exciting stories about the valuable services your departments offer our community.

As it stands today, the first issue will be about 50% BRH content and 50% content from Coffey. Our intention is to produce newsletters with a ratio more in the range of 75-80% BRH content.

Look for the first issue to be in homes by late April or early May.

Your feedback is always welcome and your assistance in producing content about your departments will be essential.



The cover shown in this photo is only a mock-up and we hope to feature photography from BRH staff members in future issues. If you would like to contribute in this way, please contact me at ([jstrader@bartletthospital.org](mailto:jstrader@bartletthospital.org)) so we can develop a library of seasonal beauty shots. People shots are welcome too, assuming you have model releases, of course. ☺

