

Bartlett Buzz



April 13, 2016

How to Reach EVS, Anytime

By Terry Bristow, EVS Supervisor
Can't reach Environmental Services (Housekeeping)? Please follow the following protocol if you should have a need for Housekeeping:

Monday through Friday

0800 – 1630:

- 1) Call ext. **8893**, if no answer,
- 2) Call ext. **8772**, if no answer,
- 3) Call **EVS Supervisor**, cell # **209-9190** or email: tbristow@bartletthospital.org.

*If it is an emergent situation, the person requesting EVS should **overhead page** by calling **71#11** and announce, "Housekeeping please come to ____ (area needing housekeeping)."*

1630 – 2345:

- 1) Call **723-5249**, if no answer,
- 2) Call ext. **8893**, if no answer,
- 3) **Leave message**

*If it is an emergent situation, the person requesting EVS should **overhead page** by calling **71#11** and announce, "Housekeeping please come to ____ (area needing housekeeping)."*

2345 – 0800:

- 1) Call **723-5249**
- 2) Notify House Supervisor that you have not been able to reach EVS and they will locate the housekeeper.



Saturday & Sunday

0800 -1630:

- 1) Call ext. **8893**, if no answer, **leave message**
- 2) **Overhead page** by calling **71#11** and announce, "Housekeeping please come to ____ (area needing housekeeping)," if no response,
- 3) Notify House Supervisor that you have not been able to contact housekeeping.

1630 – 2345:

- 1) Call **723-5249**, if no answer,
- 2) Call ext. **8893**, if no answer, **leave message**
- 3) Notify House Supervisor that you have not been able to contact EVS.

2345 – 0800:

Beginning at **2345 Friday night to 0800 Saturday morning, housekeeping is not in-house.**

- 1) Notify House Supervisor and they will determine whether EVS should come in. If EVS needs to respond, the House Supervisor will notify the on-call housekeeper.

2345 – 0800:

From **Saturday night at 2345 to 0800 Sunday morning, housekeeping is not in-house.**

- 1) Notify House Supervisor, they will determine whether EVS should come in. If EVS needs to respond, the

House Supervisor will notify the on-call housekeeper.

Environmental Services' constant goal is to provide our Patients, Visitors and Employees with a clean environment, responding to cleaning needs in a timely manner.

From the Employee Engagement Committee:

Congratulations to our Employee Service Award Recipients from 2015

5 Years of Service Milestone Recipients

Critical Care Unit

Jennifer Chilton
Kelsey Venechuk
Katie White

Diagnostic Imaging

Israel Ginn

Emergency

Beth Bolander
Todd Grant

Environmental Services

Rommel Fernandez

Facilities

Kelvin Schubert

Health Information Management

Juvi Demedeiros

House Supervisors

Tonia Montez



Medical/Surgical
Christina Anderson
Sarah Androlewicz

Nutrition
Annette Coyle

Patient Access Services
Desiree Rodriguez
Dawn Skrzyński
Carol Whelan

Patient Financial Services
Mireya Ramirez
Jane Johnson

Physician Administration
Rachel Fitzhugh

Rainforest Recovery Center
Mim Jensen
Beverly Mueller
Faith Rogers
Meg Thordarson

Rehabilitation Services
Shannon Gress

10 Years of Service Milestone Recipients

Administration
Anita Moffitt

Diagnostic Imaging
Michelle Boyd
Peter Lind

Dietary
Jocelyn Lumba
Phan Luong

Environmental Services
Jose Castaneda
Mira Taboada
Ador Ramirez

General Accounting
Tracy Olson

Laboratory
Jeanne Frickey
Thomas Scott Davis

Medical/Surgical
Mary Angell
Penny Bailey

OR/Surgical Services
Dan Levengood
Myron Welling

Quality
Kim Vermedal

Rainforest Recovery Center
Delores White

15 Years of Service Milestone Recipients

Case Management
Maureen Smith

Diagnostic Imaging
Teresa Robinson

Facilities
Mike Lopez

General Accounting
Kris Muller

Health Information Management
Patti Edwards

Information Systems
Rick Varner

Laboratory
Cheryl Jensen

Mental Health Unit
Shirley Hawkins
Mary Neary

OB/Bartlett Beginnings
Linda Beck
Gina Stephens

Patient Access Services
Karen Raysin

Pharmacy
Andrea Stats

Rainforest Recovery Center
Tyrus Brouillette
Cheryl Buchhorn
Janice Mesdag-Church

20 Years of Service Milestone Recipients

Dietary
Marissa Abad

Emergency
Teresa Mallinger

Executive
Debbie Kesselring

Rehabilitation Services
Jo Boehme

Southeast Physician Services
Nancy Spicher-Cesar

25 Years of Service Milestone Recipient

Health Information Management
Patrizia Fiorella

30 Years of Service Milestone Recipients

Mental Health Unit
Iris Beach

Same Day Care
Laura Gregovich

35 Years of Service Milestone Recipients

Diagnostic Imaging
Steve Houlihan

Laboratory
Leanne Griffin



The Employee Service Award celebration is scheduled for 5:30 pm on Saturday, April 23 at the Mount Roberts Tramway.

From Clinical Administration:



Be sure to check the “B.E.H.R. Pause” binder located in your clinical department each shift for the most recent and up-to-date Meditech best practices.

The most recent B.E.H.R. Pauses include:

- **Assigning Providers in Notes** (*Nursing/Ancillary*)
- **Ordering Consults to Physicians** (*Physicians & Nursing*)
- **New Vaccine Reminder Intervention** (*ALL*)
- **Appropriate entry of Allergies/Adverse Reactions** (*Nursing*)
- **Appropriate entry of Additional Patient Diet Information** (*Nursing*)



Fourth of July Parade Team

The Engagement Committee is seeking volunteers to help with planning, decorating, and participating. Please contact Emma House at x8425 or by email at ehouse@bartletthospital.org.

HR Notes

NEW EMPLOYEES!

Basilio Taboada, EVS Tech I
Robert W. Wheeler-Highland,
 Cook
Kirsten Ann Henrickson, PRN II

Are you covering a spouse or children on your Health Insurance?

If so, please be aware of the dependent verification we will be conducting during this year’s annual benefit enrollment.

Why are we doing this?

It is industry practice to verify dependents every 5 years in order to ensure proper coverage and keep plan costs down for all employees. It has been a number of years since we’ve gone through this verification process, so we are doing a dependent verification this year.

During annual enrollment, you will be receiving information on the benefit plans you are enrolled in and which dependents you have covered. When you receive this information, you should:

1. Review the Health Benefit Plan
2. Review all dependents listed
3. If all dependents are correct, sign the form and return to HR.

You will also be required to provide a copy of your marriage certificate for spousal coverage and birth certificates for all covered children.

4. If there are any dependents that should not be covered on your health plan, please complete a Premera Change Form (available through HR) and submit to

Human Resources so the changes can be made.

5. HR will be reaching out to all employees that are covering dependents and do not submit verification.
6. The deadline to submit verification (marriage & birth certificates) will be **July 1, 2016**. Failure to do so will result in termination of the spouse/dependent coverage.
7. You may submit the verification to HR at any time between now and the deadline of July 1, 2016.

If you have any questions, please contact the HR office.

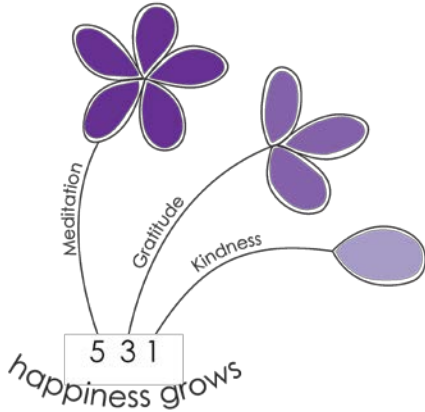
Shout Outs!

From Jeanine K Miller:
 The Staff of MHU would like to congratulate **Janell Meade, RN** on her promotion to Clinical Assistant Manager at RRC! We will miss you Janell, but wish you the best of everything in your new position!



531 Now at Noon Mondays, Wednesdays and Thursdays

By Darcy Lockhart



The Wednesday meeting time has changed from 11:30 am to noon. Join us for meditation on your noon break. Here's the schedule for topics for the next four weeks.

We will meditate for 5 minutes and then discuss the topic of the week.

Week of April 11th – Stress Reduction

Week of April 18th – Better Sleep

Week of April 25th – Acceptance and appreciation of yourself and others

Week of May 2 – Building Compassion

Each day's discussion will be different so come once, twice or three times a week.

Patient Safety

By Beth Mow

Do you ever ask yourself how you can make Patient Safety a priority without losing sight of the reason you are here within the landscape of Bartlett Regional Hospital (BRH)? You, along with your co-workers, are

part of a service industry; we serve customers. Our customers are our co-workers, our family, our friends, our neighbors, our community, and the people that make up the landscape of Juneau and the surrounding area.

The three streams that run through the landscape eventually join to become one larger stream flowing beyond the landscape. The streams, by nature change and evolve, but provide important resources to make the picture whole.

The first stream represents the patients who come through any door at BRH. Sometimes it's a trickle, and other times it's a flood. Most times it's easy to direct patients to an outpatient area for service and other times patients begin in the ED and move through CCU, on to medical and then home. Some patients come in as one, and leave as two.

The second stream is the hospital staff. Like the patients, we trickle in and out. There are new faces each month, and there are faces of people that have been here a long time. Our strengths are numerous; our knowledge base is one of the finest around. Working together we find ways to creatively solve problems and creatively to resolve differences.

The third stream is the ever changing world of patient safety standards that we find from sources such as the Institute for Safe Medicine Practices, the Joint Commission on Accreditation of Health Care Organizations, State and Federal regulations. This stream is a rapidly changing stream that directs the course, at times, for all of our activities. However, this stream isn't any more important to the overall picture than the patients and the staff. The information and guidelines we receive from this stream of resources

helps us to take care of the patients in a safe and consistent manner. The waters of this stream have passed through many other landscapes and have gathered a collective voice for how we can do things better and more efficiently.

Perhaps by allowing ourselves to spend some time walking around the landscape, it will inspire us to seek a new perspective and remind us that the three ever changing streams serve to nurture and motivate us to do our best.

Ask yourself "How can I make my care safer for the next patient I serve?"

Did You Know?

You have around 2.5 trillion red blood cells in your body at any moment.

Your bone marrow produces around 2.5 million new red cells every second just to maintain that number.

It only takes 20 seconds for a red blood cell to make its way around your body.

The average human brain weighs in at about three pounds.

On average, a person uses their left hand 56% of the time while keyboarding.

The human body has fewer muscles than a caterpillar.

You burn more calories while sleeping than you do while watching television.

You will probably lose half of your taste buds by the time you turn 60.

