November 15, 2017

Coming up: Bartlett Regional Hospital Website Upgrade

Our website designer and partner - Coffey Communications - is upgrading our website soon. The new format should be more user friendly for both users and staff. It will enable departments to get into their own pages more easily to add content, make changes, and meet demand for example, the ability to create online forms.

Benefits include:

- Faster screen load times
- Better security (auditing and permissions)
- Access to custom forms
- New analytics and reporting options
- Easier editing and moving of content

The upgrade has 3 steps:

1. Content is pulled from the current system.
2. Any needed adjustments are made
3. We “go live” with the new site

Stay tuned for more details and dates!

And, RRC performed a Sea Story for the judges!

Thanks for the enthusiastic participation and to the Employee Engagement committee for organizing.

And the Pumpkin Carving contest winners are:

1st Food and Nutrition Services

2nd OR

Congrats to the winners of the 2017 Halloween Costume contest: Defending Champs- The Pink Ladies of HIM!

The LAB Mad Scientists and the Under the Sea creatures of ST/OT/PT tied for 2nd.
BIG thanks to Felipe and the Bartlett Café' crew for another great annual Halloween event!

All departments came up with great stuff this year.
For photo galleries of all contestants, please see our posts on the Bartlett Regional Hospital Facebook page.

People of BRH

In recognition of Medical-Surgical Nurses Week, November 1-7, we featured two new nurses on our Facebook page, Elsa and Amy. #PeopleofBRH

"I've grown up here and Bartlett is a community I've wanted to be a part of for a long time. I took Intro to Health Sciences classes in high school that allowed me to job shadow here in Med Surg. Then I did my UAA nursing clinicals here. I got to learn a lot from a lot of different nurses and I never felt like I couldn’t ask questions and learn how things are done differently. I really love Med Surg and Bartlett. Everybody's been so accepting and it’s really cool to be a part of it. My favorite part about nursing is that each person is a new mystery. To put the pieces together and make those connections is really cool."


RN Amy Butts recently joined the team in the Med Surg unit after moving to Juneau from Oahu, Hawaii, as part of a Coast Guard family.

"As a new nurse, my colleagues are amazing. Everybody has been so accepting. I go to just about any nurse with any question and they are ready and willing to help. Even if they are busy with something they are going to take the time to make sure that I know what I am doing, and that to me is fabulous. In Hawaii, where my I did my training, there were specialty units. But here you can go from having a stroke patient to someone recovering from alcohol withdrawal to someone who just had a total hip replacement to someone who has a GI bleed-four completely different patients. There’s no typical, it’s different every day. And to me that’s important."

If you’d like to recommend a colleague or be a “Person of BRH” please contact Katie Bausler-kbausler3@bartletthospital.org
Bartlett Big Read Presentation

Charlee Gribbon, RN answered questions from curious attendees to the final group discussion of *Station Eleven*, Thursday, October 26 at the downtown library. Questions ranged from: How do you define pandemic? to How do I keep from getting sick? Bartlett was one of several community entities who joined Juneau Public Libraries for the National Endowment for the Arts Big Read, a community wide reading of the National Book Award nominated novel by Emily St. John Mandel. The book centers on survivors of a flu epidemic that wipes out civilization as we know it.

Compliance Corner

CODE OF CONDUCT

The BRH Code of Conduct and Compliance Manual are key components of the Compliance Program.

All BRH employees are required to comply with the standards set forth in the BRH Code of Conduct, the BRH Compliance Manual and BRH policies and procedures.

See BRH’s Code of Conduct available at PolicyTech.

Compliance Officer, Denise Plano: 907-796-8695

Bartlett Hospital Compliance Hotline: 796-8618

Patient Feedback Lab

I did not have to wait at all!
Always makes me feel very comfortable, very professional.
I had no concerns or complaints.
I would definitely recommend your facility to anyone.

Physical Therapy

*Kathy Coguill was excellent. Very caring, knowledgeable & professional.
Great dept!

Chemotherapy

The folks that work in infusion have a good knowledge and experience and do an excellent job of patient care.
I would recommend them.

Congratulations to these Quality Team members for their dedication to continued education:

Tamiko Duncan
Certified Professional Health Care Quality (CPHQ)
Nathan Overson
Certification in Health Care Compliance (CHC)
Marlowe Dunker, RN
Certified Professional Health Care Quality (CPHQ)
Gail Moorehead, RN
Masters of Science in Nursing (MSN)
Mary Crann, RN
Enrolled in a Doctorate of Health Care Administration (D

NEW EMPLOYEES!

November 6, 2017

Kaila Buerger – Lab Assistant I, Laboratory
Rick Butcher – House Supervisor, Nursing Admin
Michelle Darrah – Human Resource Technician I, Human Resources
Katherine Selby – RN II, Critical Care Unit

Please Note!

Performance Evaluation Time!
2017 Performance Evaluations are updated and assigned in Taleo with a
completion due date no later than November 30th.

**Use that Personal Leave!**
Have you been a full or part time employee since January 1st? If so, do you plan on using at least 120 hours (pro-rated for part time) of personal leave by December 31st? Make your plans now or talk to your supervisor!

**FOR SALE AT THE HR OFFICE**

We have a variety of sizes still available: XS, L, XL, 2XL, and 3XL.

And Stadium Blankets!

**Bartlett Regional Hospital is live on Facebook and LinkedIn, and we are spotlighting recruitment opportunities weekly on both sites.** Follow us to catch all the updates, and like and share the posts to help spread the word. If an applicant provides your name as a referral for a hard to fill position and is hired, you could receive up to $5000.00. For additional details, please see policy 9400.914 Employee Recruitment Incentive Program on PolicyTech.

**Patient Safety Corner**

BRH supports a Culture of Safety
IF YOU SEE SOMETHING - SAY SOMETHING
(Use the occurrence reporting system or give me a call)

High reliability organizations maintain a commitment to safety at all levels, from frontline providers to managers and executives. Improving the culture of safety within health care is an essential component of preventing or reducing errors and improving overall health care quality. A culture of safety is a blame-free environment where individuals are able to report errors or near misses without fear of reprimand or punishment.

Reference: psnet.ahrq.gov/primers/primer/5/safety-culture

**Look forward to working with everyone!**

Mary Crann RN, MSN, OCN – xt 8718
Risk Manager and Patient Safety Officer
SAVE THE DATE: Thursday, December 14th
Annual Employee Reception, Tree Lighting, and Visit with Santa

Santa is on track for his visit on Thursday, December 14th – he is loading up his sled with gifts for the children. Bartlett Café staff will once again prepare a beautiful and delicious holiday spread for the Reception.

It’s going to be a fun filled evening! We will kick-off the celebration with the tree lighting in the lobby at 4:45 pm. We’ll then relocate to the Café for the Reception and visit with Santa from 5-7 pm.

The Foundation’s staff and Board of Directors is looking forward to celebrating the work each one of you does in ensuring our hospital provides compassionate, safe and quality patient-centered care to our community.

Family and friends are always welcome to join us; we look forward to celebrating with you on December 14th! Please sign up your children to visit with Santa and receive a gift. Just send me email letting me know gender and ages of the children, and any other information you want us to know that would be helpful in selecting gifts. Thank you!

Cheers!

-María Uchytil, Director, BRH Foundation

Introducing: The Clinical Documentation Team

Have you thought of a way to improve documentation in Meditech? Have you been confused by a particular Intervention/Assessment and thought “There has got to be a better way!”? Well, we have good news. The Clinical Documentation Team wants to hear from you! We are a group of staff from multiple clinical areas, and both sides of the documentation front (readers and writers). We are just getting started, but hope to be an ongoing committee that continues to meet and work to optimize Meditech for all of its clinical users.

Our goal is to meet monthly and to work to keep our Meditech system robust, current and responsive to the needs of its multiple users. You may have seen the feedback forms on your units that have been posted over the past month or so. Those have been collected and we are using them to prioritize changes and improvements that we can make to clinical documentation in Meditech.

More feedback forms will be going up soon. Please, keep your suggestions coming. Just because your first suggestion hasn’t been implemented yet, does not mean we aren’t listening. We would be especially appreciative if you could put your name on your suggestion so we can contact you for clarification. Of course, if you want to stay anonymous, that is okay, as well. We look forward to hearing from you.

- Lisa Wallace, RN, ACM
Nurse Case Manager

The 21st annual Cancer Connection Health Forum was a well-attended success. Thanks to Kari Natwick for inviting integrative medicine specialist, Dr. Mark Pettus, who gave the keynote address.

He’s the author of It’s All in Your Head; Change your Mind, Change Your Health and hosts the podcast, The Health Edge which can be found at: thehealthedgepodcast.com
Thanks Sarah and Melina!

New nursing grads Sarah Johnson and Melina Mack took blood pressures at the BRH Booth at the Cancer Connection Health Forum. They are both new grads working/precepting in CCU.

AND Thanks to all our dedicated nurses in same day surgery and the OR for all the great work you do every day!

Have a wonderful Perioperative Nurses Week, November 12-18, 2017