

Bartlett Buzz

May 8, 2017

Fun at Employee Service Awards Ceremony

Saturday, April 22 at the Mt. Roberts Tram restaurant was the annual Employee Service Awards. Many of the 50 employees who as of 2016 worked at Bartlett Regional Hospital for at least five years received awards from CEO Chuck Bill.

Attendees enjoyed tasty hors d'ourves, dinner, and the praises of their supervisors. **A slideshow of awardees and other recent team photos will be shown at 2 p.m., Tuesday, May 9th during a Hospital Week root beer float party at the Bartlett Café.**



CEO Chuck Bill and Recipient Shirley Workman

Thank you to the Employee Engagement Committee and Master of Ceremonies Darcy

Lockhart for a fun and celebratory time!

May 7th through May 13th is National Hospital and Nurses Week

Congratulations and thank you for your service!

Hospital Week events

Monday, May 8th

- ❖ Hospital Week Gift pick up (fleece stadium CARE blankets) in the main lobby between 6:45-7:45am*
- ❖ Gift rounding in the afternoon

Tuesday, May 9th

- ❖ Gift pick up in the main lobby between 6:45-7:45am*
- ❖ Root beer floats & Employee slide show at 2:00pm in the Cafeteria

Wednesday, May 10th

- ❖ Employees enjoy a free meal (breakfast, BBQ lunch or BBQ dinner) in the cafeteria – those on

night shift can request their meal on shift

- ❖ Gift pick up in the cafeteria during meals*

Thursday, May 11th

- ❖ Healing Touch Sessions
Contact Mary Szczepanski at mszczepanski@bartlettospital.org to reserve a time

Friday, May 12th

- ❖ Florence Nightingale Celebration and Excellence in Nursing award with cake at 2:00 in the Gallery
- ❖ Cake & gift rounding in the afternoon
- ❖ Cake deliveries to Units on night shift

***Gifts and tickets for the free meal on Wednesday (or any day) can also be picked up all week in the HR office between 7:30am – 5:00pm**



National Hospital Week May 7-13, 2017



The Healing Heart of Healthcare

Just over six hundred Juneau residents, including 155 nurses working at Bartlett Regional Hospital are invested in caring from the heart every day of every year. Thanks to each and every one of you, who give your all always-with respect, compassion and kindness. From providing medical care to running programs and services that are vital to our region, we are committed to supporting health, well-being and above all quality in community health care.

Open Enrollment Starts Today!

Open Enrollment starts today and runs through **May 26, 2017**. Here are a few things to think about:

- Is my **health insurance plan** the right plan for me and my family? -- This is the time to make changes to your plan election if needed. **The Plan Comparison is attached.**
- Should I increase my **457 Deferred Comp** contribution?--Although this can be done at any time throughout the year, open

enrollment is a great time to take a look at it.

- Is my **life insurance** coverage enough?--You have the opportunity during open enrollment to increase your life insurance coverage by \$25K up to the guaranteed issue amount of \$100K
- What are the **Aflac benefits**? Should I sign up for these?--Open enrollment is a great time to learn more about the Aflac benefits and if they are right for you.
- Do you participate in the **Flex Spending Plan**?-- Remember, you must sign up for this each year if you'd like to continue to participate. **Also, if you are currently enrolled in the this plan, you'll want to make sure you submit your receipts for reimbursement. The deadline to accrue medical expenses for reimbursement is September 15th and the deadline to submit receipts is October 30th.**

Benefit Enrollment forms can be picked up in the HR office and in the cafeteria during the times below:

Monday, May 8th—11:00-1:00

Tuesday, May 9th—11:00-3:00, when you stop by for Root Beer floats & the employee slide show, don't forget to pick up your benefit paperwork as well!

Wednesday, May 10th—8:30-3:00, Free meal day! You can grab your free breakfast or lunch and get your benefit paperwork at the same time!

Thursday, May 12th—11:00-1:00

Friday, May 13th—11:00-1:00

**TODAY! MEDICATION ASSISTED TREATMENT FOR OPIOID ADDICTION
May 8, 2017, 6:30 p.m. @360**

Rainforest Recovery Center at Bartlett Regional Hospital is hosting a public lecture on Medication Assisted Treatment of opioid addiction on Monday, May 8th at 6:30 pm in the @360 Studio in the KTOO Building, 360 Egan Drive. **The lecture, with Dr. Rachel Solotaroff, will be taped for future broadcast on 360 North Public Television, so taping starts at 6:30 sharp!**

Dr. Solotaroff is the Chief Medical Officer of the Central City Concern in Portland, Oregon. She will discuss the basics of medication assisted treatment and the evidence for such treatment. Central City Concern uses a comprehensive integrated approach to address the need of individuals by providing them with housing, health and recovery assistance.

BRH Behavioral Health Medical Director Dr. Jenna Hiestand will introduce RRC's office-based medication assisted treatment program. The program combines counseling and other recovery supports with the prescribed medications (buprenorphine and naltrexone).



A question and answer period will follow the lecture. Come learn about treatment options available in Juneau for those struggling with opioid addiction.

For further inquiries, please call 796-8654.

Compliance Corner

Role of the Compliance Officer – DID YOU KNOW?

To implement and maintain an effective Compliance Program, including:

- Prevention, detection and resolution of actions that do not conform to legal, policy or ethical business standards
- Coordination of compliance activities, such as development and maintenance of policies and procedures, auditing and monitoring, and promoting open communication
- Education and training
- Investigations and corrective action plans
- To support complete resolution of compliance issues
- To keep the organization out of the "fraud" limelight

**-Denise Plano MHA MSN RN,
Director of Quality, Compliance
Officer**

**Bartlett Hospital Compliance
Hotline: 796-8618**

Patient Satisfaction Surveys (April 2017) Same Day Surgery

I could hardly tell that I had any procedure done at all. Walked out and was able to go shopping.

I was very comfortable with all the medical staff.

I thank all the staff for their care.

Overall a very positive experience.

My entire experience could not have been better - my doctor and my nurses were perfect!

Both the nurses & physician were helpful and explained how I was to care for myself once I went home. Plus set up a follow up call to see the physician.

Everyone from the ER staff, to the short stay nursing staff, PT & and social workers and my physician were very kind and helpful during my stay.

I had good care from drs. & nurses.

Very friendly and helpful staff.

Overall excellent.

Nurse immediately helped me. No pain.

Nurse *Joan was very pleasant, professional and confidence - inspiring. Greatly appreciated.

The nurse was very friendly & caring.

Shout Outs!

Jeanine Rufkahr RN, Perioperative Service Educator has attained her BSN from Arizona State University. Congratulations Jeanine. **-Sherrilyn O'Connor**

I would like to give a shout out to IS, who is always there @ 8480 to assist with some self-imposed technical issues. Recently, with 2 key strokes, James helped me recover 45 minutes of work had accidentally deleted. Thank you IS!! **-Amy Deer**

I would like to give a shout out to MHU employees working on 04/27/2017 for their aplomb and dedication to being compassionate and caring people despite sometimes challenging circumstances, especially on this day.

I also want to give a shout out to all staff that responded quickly from BRH on 04/27/2017 to help out MHU.

Thank you to Dennis from Maintenance for all his hard work replacing the furniture and repairing the rooms in MHU. Without him, our unit would not be as safe. **-Ariel L. Thorsteinson**



Accredited Again!

We are pleased to announce The American College of Radiology's Committee on Mammography Accreditation has granted accreditation for our facility for the next 3 years.

The Food and Drug Administration (FDA) has determined that our facility meets the requirements for certification under the Mammography Quality Standards Act of 1992.



Yeah Boob Squad!!

We are proud to announce that Cancer Connection has recognized "The Boob Squad" as their Medical Professional of the year.

"We feel that your team's contributions to the community have been overwhelmingly positive and healthy. We want to say thank you for your support of our organization and your preventative education efforts at Bartlett Regional Hospital! We appreciate your volunteering at Beat the Odds and

The community Health Forum. Your group epitomizes compassionate care and commitment and your caring attitudes are contagious. Your folk's help the survivor community, and the general community, to understand how to make good decisions for prevention, decisions during and after treatment, and you share your staff enthusiasm!! We are so glad to have you in our medical community."

The "Boob Squad" is honored by this recognition.
Thank you Cancer Connection!
-Lorie Daniels

Mark your Calendars!
The team will be honored at the National Cancer Survivor Day Event Thurs. June 8, 5-7 p.m. at the JACC.



HR UPDATE



Congrats Grace Gonzales! Friday May 5th was her last day as HR Technician (since 2013). Monday May 8th is her first day as the new credentialing specialist. Medical Staff's gain, HR's loss!

Bartlett Regional Hospital is live on Facebook and LinkedIn, and we are spotlighting recruitment opportunities weekly on both sites. Follow us to catch all the updates, and like and share the posts to help spread the word. **If an applicant provides your name as a referral for a hard to fill position and is hired, you could receive up to \$5000.00.**

NEW EMPLOYEES!

April 24, 2017

Lloyd Bullock – Director, Materials Management

Laura Maruhashi – Physical Therapist, PTOT

Morgan Houser – RN II, Medical and Surgical

Angelique Cabral-Joensen – RN III, Medical and Surgical

Jolene Wheaton – Patient Observer, Nursing Admin



Casey Barry – Pharmacy Tech I,
Pharmacy

May 8, 2017

Anroie Abelgas – EVS Technician,
Environmental Services

Lori Edens – Nurse Manager, Surgical
Services

Alma Espinoza – EVS Technician,
Environmental Services

Paul Hamby – EMT, Rainforest
Recovery Center

Stanley Johnson – Security Officer,
Security

Delaney Jones – Patient Observer,
Nursing Admin

Robert Maidl – Food Services
Manager, Food Services

Troy Sharp – RN I - Preceptor,
Mental Health Unit

MaryEllen Smith – CNA, Surgical
Services – Same Day Care



