June 5, 2017

Rainforest Recovery Gets a Hungry, Furry Weekend Visitor

The kitchen smell from the window attracted an unwelcome visitor over the weekend who tore off a screen window. An EMT raced to shut the windows and just in time, the black bear’s paws and nose were through the window. The EMT literally threw the book at the uninvited guest, and managed to close the windows in the nick of time!

-Cheryl Buchhorn, EMT, RRC

New Behavioral Health Director

It is with great pleasure I announce that Craig Smith, LPC has accepted the position of Director of Behavioral Health Clinical Services for Bartlett.

Craig comes to us having spent 5 years at JAMHI as a Clinician III but also with an extensive experience as a program Director, managing addiction clinics, outpatient services, forensics, and intake positions that make him ideal for moving us forward.  His calm demeanor, clinical knowledge base, and leadership skills have been noticed and greatly appreciated during his tenure as Interim.

Craig is licensed as a Licensed Professional Counselor (LPC) in two states and holds certifications as a Chemical Dependency Clinical Supervisor and a Master Addiction Counselor.

Please note there is a different title with this position and it is not called Director, Rainforest Recovery Center. This is because the scope of the position has been increased to ensure we have consistent program services between behavioral health programs (MHU, RRC, and BOPS) and allows for the true development and prioritization of the professional development of our team. I would encourage each of you to read the new description because I believe you will see the benefits.

On a practical note, this means Craig will be supervising the RRC TEAM, play a role to be determined for BOPS therapists to ensure consistent quality services, and work towards developing increased therapeutic services for the MHU. Craig will work closely with myself and our medical director, Dr. Hiestand, to augment and streamline our services but he will also be working closely with other directors and hospital customers to develop a truly useful integrated behavioral health model. He values and genuinely demonstrates team work and best practice daily.
Additionally, we will be working on several other position descriptions within the department to make sure our positions are capturing what we need to best treat patients. This is an important part of providing meaningful and deliberate services. Expect an end of June timeline for completion.

*Please join me officially welcoming Craig to our team!* Speaking on behalf of behavioral health, we are thrilled!

-Sally Schneider, Chief Behavioral Health Officer

**Happy Retirement Paula!**

Physical Therapist Paula McMeen retired May 31 after 16 years at Bartlett and 35 years at work. Paula may return at some point as a casual employee. In the meantime, we wish her all the best.

**Coming Right Up: Yeah Boob Squad!!**

*Our Diagnostic Imaging and Mammography Team will accept the Medical Professional of the Year award at the National Cancer Survivor Day presentation and light dinner, this Thursday June 8, 5-7 p.m. at the JACC*

“We feel that your team’s contributions to the community have been overwhelmingly positive and healthy. We want to say thank you for your support of our organization and your preventative education efforts at Bartlett Regional Hospital,” wrote Cancer Connection. Other honorees are Valley Medical, Corporate Partner of the Year, Terry White, Survivor of the Year and Becky Thomas, Volunteer of the Year.

The event includes an awards presentation, silent auction and no-host bar. RSVP at 796-2273 for dinner. Suggested donation at the door: $20. More info at cancerconnection.org.

**N.E.D. Dance Concert**

Following the Cancer Survivor Day event will be a dance concert with the rock band NED (No Evidence of Disease) at 7:30 pm.

Let Every Woman Know Alaska and Cancer Connection are proud to present the band, comprised of six gynecologic oncologists from across the country. The band not only tours and produces CDs – NED is what USA Today called ‘a vibrant band of doctors rocking for women with cancer.’

“NED’s Alaska Tour will raise awareness and funds for programs that help women with gynecologic cancers throughout the state,” said Let Every Woman Know Alaska Board Member and one of the concert organizers, Sheryl Weinberg. “We’re so glad that they are making a stop in Juneau. It’s a great opportunity to come out and dance while supporting two Alaskan non-profits.”

Thanks to generous sponsorships from the Southeast Radiation Oncology Center, Juneau Obstetrics and Gynecology, Bartlett Regional Hospital and SEARHC; the concert is free although donations are welcome.

Cancer Connection sponsors education programs and awareness events with the intent of prevention and early detection of cancer. Let Every Woman Know Alaska promotes awareness and support regarding gynecologic cancers. For more information, please visit eventsak.com or call 907-500-9055.

AWARE and the Juneau Violence Prevention Coalition are holding the three day training, Men Stopping Violence, June 19-21 at the Elizabeth Peratrovich Center. Pay as you can. To learn more, please visit awareak.org, or call Ati Nasiah at 907-586-4902.
Don't miss out

Get your tickets now for Bartlett Foundation’s Wildlife Cruise on Saturday June 10. Fun for the entire family: door prizes, kid prizes, food and beverages provided. Tickets are $50 for adults and $30 kids 14 and under.

Tickets available at the Gift Shop and http://www.brhfoundation.org/2017-wildlife-cruise-for-bartlett-friends-and-family/

See you on the water!

Joyce Chambers and Kirsten Kincaid (KK) are Nurse Informaticists supporting clinical users of Meditech, and Martha Palicka is the Senior Manager of Clinical Informatics. All can be reached during business hours by calling the Clinical Team at extension x8400. Questions of a technical nature (pin reset, WOW’s not responding, etc.) should continue to be directed to the IT Help Desk at x8480.

Compliance Corner

What is Auditing and Monitoring?

* Ongoing process of evaluation to promote and ensure compliance
* Regular, periodic compliance audits to monitor compliance
* All employees have a duty to cooperate fully in all audits, inquiries, investigations or other reviews
* Audit findings are reported to Senior Leadership, BRH’s Compliance Committee and the Board of Directors

Bartlett Hospital Compliance Hotline: 796-8618

-Denise Plano MHA MSN RN, Director of Quality, Compliance Officer

Patient Comments

(May 2017)

All Service Lines

great job everyone!

Friendly, Efficient and Courteous
Considerate, informative, efficient
Registration was quick, polite and professional.
Answered all my questions.
All nursing staff were exceptional.
I appreciate this kind of caring service.
Everything went well.
Nurses are excellent.
Joan, nurse to Dr. Miller, took very good care of me and I have hard veins to stick. Was very professional and felt well cared for.
The surgery center was very clean and well maintained.
The doctors and nurses were very friendly and helpful.
Everyone was top ranked professional. Y’all have great people working there.
I will recommend ambulatory surgery to anyone. Great job.
Everything that the staff performed was great.

MEDITECH Minute 📘

Placing an order for CPAP or BiPAP:
A Consult to RT order is the incorrect order to use when placing an order for CPAP/BiPAP. Instead, use the CPAP/BiPAP per RT order.

💡

The Recall Button:
Before saving recalled information from a previous session of documentation, make sure to validate the information being pulled in. Patient condition changes often, and it’s important to make sure that the information you pull in, and sign your name to, is still accurate.

Have a Meditech question/concern you’d like to see addressed here? Please send it to kkincaid@bartlethospital.org

Friendly, Efficient and Courteous
Considerate, informative, efficient
Registration was quick, polite and professional.
Answered all my questions.
All nursing staff were exceptional.
I appreciate this kind of caring service.
Everything went well.
Nurses are excellent.
Joan, nurse to Dr. Miller, took very good care of me and I have hard veins to stick. Was very professional and felt well cared for.
The surgery center was very clean and well maintained.
The doctors and nurses were very friendly and helpful.
Everyone was top ranked professional. Y’all have great people working there.
I will recommend ambulatory surgery to anyone. Great job.
Everything that the staff performed was great.
No once did I ring the bell! Nurse was there before I needed anything.

**Important Reminder**

Are you currently enrolled in the Flexible Spending Plan for Medical and/or Dependent Care?

If you are currently enrolled in the Flexible Spending Plan, make sure you accrue your expenses and submit for reimbursement so you don’t lose that money. The last day to accrue expenses (spend money) is September 15, 2017 and the last day to submit for reimbursement is October 31, 2017. Please see timeline below.

-Natasha Peterson, MPH

Risk Management Specialist

Benefits Administrator
907-796-8419-Bartlett phone (Thursday & Friday)
907-586-0321-CBJ phone (Monday-Wednesday)

**HR UPDATE**

I am excited to let you know that Natasha Castaneda has joined the HR team today as an HR Tech.

Natasha is a lifelong Juneau resident and comes to us from the State of Alaska DOT. She received glowing recommendations from her peers and past supervisors, and we are confident she will fit right into the BRH HR team!

To start, Natasha will be learning the responsibilities that HR plays for BRH and its employees. In the following weeks, I will be expanding her role to take over a bulk of the recruitments for each of the units that Grace used to serve.

I will be bringing Natasha around to meet all of you in the next few days. Please give her a warm welcome as I know she is excited to meet everyone here!

-Jason Bushman, Human Resources Generalist

**NEW EMPLOYEES**

**June 5, 2017**

**Stephanie Banda** – Behavioral Health Clinical Therapist, Rainforest Recovery Center

**Natasha Castaneda** – HR Technician, Human Resources

**Cindy Cooke** – Registered Nurse, Critical Care Unit

**Crystal Hansen** – Pharmacy Technician, Pharmacy

**Jesse Higdon** – Registered Nurse - Preceptor, Emergency

**Sarah Poor** – Registered Nurse, Infusion

**Arrah Rembulat** – EVS Technician, Environmental Services

**Matthew Sperber** – EMT, Rainforest Recovery Center

**Jordyn Vinje** – Behavioral Health Aide, Mental Health Unit

**Christopher Wideman** – EMT, Rainforest Recovery Center

---

**Hospital Week Gift Pick Up**

If you haven’t received your 2017 Hospital Week gift yet, stop by HR to pick yours up. The gift this year is a stadium blanket, with a black water resistant shell and royal blue fleece lining.

---

**Spread the Word!**

Bartlett Regional Hospital is live on Facebook and LinkedIn, and we are spotlighting recruitment opportunities weekly on both sites. Follow us to catch all the
updates, and like and share the posts to help spread the word. If an applicant provides your name as a referral for a hard to fill position and is hired, you could receive up to $5000.00. For additional details, please see policy 9400.914 Employee Recruitment Incentive Program on PolicyTech.

**Community Relations Corner**

Our office sponsors several community non-profits and sports teams to promote youth and adult physical fitness throughout the year. This issue’s featured sponsorship is the Juneau Youth Wrestling Club.

The next time you are at the Juneau Airport, check out our new rotating images at the luggage carousel. It’s spectacular way to remind travelers of our Quality in Community Healthcare.

In coordination with Human Resources, we are making a series of short video, audio, and print testimonials featuring YOU, our amazing providers and staff.

The goal is to recruit new staff, and to promote Bartlett Regional Hospital as a great place to work and asset to the Southeast community. If you are interested in participating in this initiative, please contact me, Katie Bausler at kbausler3@bartletthospital.org or Jason Bushman at jbushman@bartletthospital.org

Thank YOU!

**2017 Employee Service Awards Saturday, April 22, Mt. Roberts Tram**
Thank YOU to photographer Laveda Loose!!