December 18, 2017

Santa in the House!

The annual visit from Santa and Employee Reception was a success. Thank you to Bartlett Foundation Director Maria Uchytil, the foundation board and the Food Services staff for an excellent event on December 14th! Here’s a few photos. More on the last page of this final issue of the year.

See YOU there-Staff Author and Calendar Reception and Sale! Wed Dec 20th 11-1pm in the Bartlett Gallery.

With Juneau Lights calendar photographer Shawna Bushman (50% of sales go to winter items for the homeless), Energy Healing: Reflections on a Journey author Mary Szczepanski and Trails and Tails author Houston Laws.

Give From the Heart

Payroll Deduction Donations

The Bartlett Foundation funds special resources that enhance and support our quality in community healthcare. This year it continued the baby box program, funded the purchase of an FES bicycle for patients with neurological conditions and spinal cord injuries, and awarded nine health sciences scholarships.

Your investment of $5 a pay period can make a huge impact in the lives of others by helping the Foundation with its mission.

Together we can make a difference in our community and hospital by pledging your donation to Bartlett Foundation.

With a minimum payroll deduction of $10 per pay period, you get Jeans Friday privileges. You can also buy a Jeans Friday button at the Gift Shop. With the end of the year just about here, please renew or start your
support by filling out a pledge form available from Tracy Olson at BRH Payroll or Bartlett Foundation director Maria Uchytil.

And—many of us are busy with last minute holiday shopping. The Bartlett Foundation encourages all to shop locally—especially at the hospital’s gift store, Blue Heron Gifts! You may be surprised at all the great “last minute gifts” there. For hard to find items, please consider wrapping-up your holiday shopping at smile.amazon.com/ch/92-0147705—it’s a great way to give back to the Foundation as well. Happy holidays! Thank you, from the heart. —Maria

For more information about the Give From the Heart payroll deduction campaign, contact Maria Uchytil at Bartlett Foundation (463-5704). Your gift must be renewed every year, so please fill out a pledge form if you wish to continue previous payroll deductions to the Bartlett Foundation by December 31, 2017.

Tis the Season for Giving Drives!

Housing First

The Employee Engagement Committee is collecting your donations to Housing First. We are seeing fewer homeless folks in the ED thanks to this new facility supported from many corners of the Juneau community.

We are seeking your donations of Games, Playing Cards, Personal toiletries, & Personal sized cleaning supplies to Human Resources by: Thursday, December 21st

Thanks!

Food Drive

The annual Case Management food drive is well underway. The familiar gift-wrapped boxes are distributed throughout campus, along with designated signage.

We will continue to collect food drive donations from the boxes through Friday morning December 22, before the final pick up by Helping Hands that day.

Helping Hands has made great use in past years of donated food gift cards, so if you want to contribute yours please drop it by Case Management (3rd floor hallway entrance to Med/Surg), or let me know and I am glad to come pick it up from you.

Thanks once again for your generosity in helping those in need in our community.

Happy holidays,

Holly Cockerille, LBSW, CT Social Worker/Case Manager

Santa Needs Some Help!

The Adopt-a-Family program is reportedly running low in donations to the annual program that provides gifts to needy families. St. Vincent de Paul Housing Manager Tamee

Martini told the Juneau Empire that the drop may be due to bigger families in need of help this year. Sign up for the program in person at 8619 Teal St. (by Mendenhall Auto) or via email at info@svdpjuneau.org or tameesvd@gmail.com. Unwrapped gifts can be dropped off 9 a.m.—6 p.m. through Friday, December 22.

In addition, Med Surg staff member Jolene Wheaton is collecting gifts for individual families. Details are in an all staff email sent out early this week from jwheaton@bartlettthospital.org.

SHOUT OUT

Thank you and shout-out to Bobbi Scherrer and Lisa Lang at BOPS for going out of their way and staying late to assist a patient with his insurance issues. They went above and beyond to ensure that he received medication and care!

-Dr. Jenna Hiestand

Ready to get healthier in 2018?

Thinking about New Year’s Resolutions?? Are you ready to commit to improving your health? If the answer is “YES!” join Bartlett’s Health Matters program and learn healthy ways to prepare food,
increase your physical activity and lose weight. Best of all, learn to prevent Type 2 diabetes!! Health Matters—a lifestyle program—begins January 9th and runs through December 2018. Weekly meetings are held every Tuesday from 5:30-6:30pm through April, followed by meetings every other week, and then monthly. As a Bartlett employee you can save 30% off the cost of $275.00 for the entire year! Hurry—the class is filling up and space is limited! For more information, contact Cynthia Nickerson at 796-8649.

An Update from Your Clinical Documentation Team

The Clinical Documentation Team has received your requests and suggestions. Thank you. We are looking at each of your comments and making a list of priorities. Some changes are easy to make and obviously helpful. Others need to be researched, and a variety of departments consulted. Those will take time. As we said before, the plan is for this team to be ongoing and to keep working with staff to optimize Meditech for as long as we are needed. So, keep your suggestions coming.

In the meantime, we want to send out kudos and thanks to those nurses who have adopted the practice of entering an End of Shift Summary Note. We realize that they create extra work for the nurse, and might feel like double documentation, but you would not believe the positive responses that we have heard. The addition of these notes into the patient record was even celebrated at the morning safety huddle. There was unanimous agreement that they have made following the patient’s clinical course far more simple and meaningful for all of those clinicians reading the record. WooHoo!

None of us went into our fields with the desire to spend our workdays at keyboards, but documentation is a necessary part of what we all do, and good documentation is necessary for good patient care. Keep up the good care! -Kirsten Kincaid

New On-Call Scheduling Management System "Amion"

Bartlett Regional Hospital (BRH) is pleased to announce the implementation of a new “on-call”, on-line scheduling management system used by clinics and Hospital departments to coordinate, submit, and maintain the monthly on-call schedule. BRH Medical Staff Services Department is responsible for maintaining and training for the program called, “Amion” (pronounced Am-i-on).

It is part of an ongoing effort to offer the best possible healthcare to our patients, and protect our most trusted physician resources from being incorrectly called when they are not “on-call”.

Amion began with a ‘soft’ live opening November 1, using both the paper on-call schedule and the Amion on-line on-call schedule. We went totally non-paper with Amion on December 1, 2017.

Team Amion-Debbie Kesserling, James Banda, Grace Gonzales, Anita Moffitt and Angelita Rivera

This on-line solution will allow each clinic and the Hospital the opportunity to streamline the on call scheduling process by:

- Eliminating paper submissions, therefore reducing submission time, paper, toner, and equipment costs
- Reducing/eliminating errors on the schedule
- Allow for immediate changes and providing current/up-to-date information
- Reducing/eliminating telephone calls to the wrong provider
- Assigning ownership of each section of the on call schedule to specific personnel. This will save time and frustration by eliminating calls to a “middle man” to identify the correct person on call

I want to again thank Toni Petrie and the BRH Patient Access Services Department for their many years of managing and updating the monthly on-call schedule. You cannot begin to imagine the amount of time that has been invested over the years, to ensure providers in our community are able to be reached after hours,
holidays, and weekend when needed. I also want to thank Sheila Bradford, Angelita Rivera, Anita Moffitt, Grace Gonzales and James Banda who have been part of my team during the build and implementation of the Amion project. Please be sure to thank them the next time you see them.

Thank you!
Debbie Kesselring, CPCS
Director of Medical Staff Services

Save the Date!
The next Trauma Committee Meeting will be on Thursday December 28th in the board room with Dr. Alan McPherson. There will be food and coffee. Please let me know if there are any cases you would like to see reviewed.

-Thanks, Chailly

Ugly Sweater/Scrubs Day Fri. Dec. 22nd!

Our friends at RRC got a head start this year. Pull out that annual garment out of the closet and wear it to work for the all BRH ugly sweater and/scrubs day Friday, December 22nd.

REMINDER-If you haven’t already done so, please pick up your holiday gift card from Human Resources. Happy Holidays from BRH!

FMLA – Fast Facts
By: Kelly Mercer, HR Manager

The Family and Medical Leave Act (FMLA) of 1993 is a federal law that allows employees to take job protected, unpaid leave from work for specific reasons and for a specific period of time. Alaska also has a state law (Alaska Family Medical Leave Act of 1992).

9 things you need to know
1. FMLA allows for 12 weeks of leave during a 12-month period. AFL allows for 18 weeks of leave in a 24 month period. These can run concurrently.
2. FMLA/AFL can also run concurrently with Workers Compensation
3. The laws specify that this time is “unpaid”. Bartlett, however, allows employees to use accrued personal leave during this time. You must use up your leave and you may request donations from fellow co-workers.
4. You are only eligible to take FMLA/AFL for certain reasons. It is not for just any type of family health crisis. The three designated circumstances are:
   a. Serious health condition of your own or certain family members
   b. Reasons related to certain military deployments or to care for a covered service member
   c. Birth of your child and to bond with a newborn, or placement of a child with you for adoption or foster care
5. Not every employee is covered. Employees have to meet certain hours and/or month thresholds before they are eligible.
6. Medical certification from your health care provider is needed in most cases to complete the designation process.
7. This leave protects your job – BRH is obligated to return you to your same (or like) position at the end of your leave.
8. This leave protects your health insurance – BRH is obligated (while you are on FML) to continue your health insurance on the
same basis even if you go into Leave Without Pay.

9. Additional information can be found on the Shared W Drive in the HR Folder.

**Fleece Vests** – It’s chilly out there! HR has cozy bright blue vests for only $10 each. We have a variety of sizes available (S-3XL).

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**NEW EMPLOYEES**

**December 18, 2017**

Kimberly Cabrigas – RN I - Preceptor, Medical & Surgical
Joshua Johnson – Food Services Assistant, Food Services
Ramona Gerber – Fiscal Technician I, Patient Financial Services
Cody Parker – Patient Observer, Nursing Administration

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Patient Safety Corner

All are welcome to come and share your patient safety concerns.
If you see something say something.
Mary Crann, Patient Safety Officer xt 8718

**Emergency Department Patient Comments 9.1.17-11.30.17**

There was no wait time - I was triaged immediately. After an initial exam (vitals), I was escorted to an exam room in probably less than 10 min.

All in all, no complaints. I was taken care of immediately, nurses & doctors were compassionate, informative, and knowledgeable. Diagnosis & treatment were accurate "A++, would get sick there again!"

This was an excellent experience if going to the ER can be described as such. I received the help I needed with follow-up instructions in a reasonable time frame.

*John Lamantia was great. He kept us informed & made sure we were OK. Can't say enough about the service we received excellent!*

*Alan McPherson kept us informed and it was his contact with the ships doctor that allowed me to return to the ship & complete our cruise. Can't say enough about him. Extremely helpful.*

Very concerned and understanding.

They kept my wife totally informed. Can't say enough about the total staff.
Staff brought my husband coffee & ensured he was comfortable while he was waiting for me.

I was taken off a cruise ship via EMS & medical transport plane from Skagway to Bartlett Regional Hospital. I was nervous because I thought I might have a DVT. Every staff member was very courteous & quick to see me & get me checked out. Once I was examined & found OK, & cleared for discharge, the staff was very helpful to assist with taxi, hotel, & flight transportation info. we could try to get back to our ship. Thank you for making a very scary & inconvenient experience (DVT & Medevac of ship) as pleasant as possible!!

*Cindy (sp?) was great, competent and kind. Dropped by to let me know that she was going off shift and who her replacement was.*

Abby King RN-Excellent.

**Compliance Corner: Anti-Kickback Statute (AKS)**

The AKS is a criminal law that prohibits the knowing and willful payment of "remuneration" to induce or reward patient referrals or the generation of business involving any item or service payable by the Federal health care programs (e.g., drugs, supplies, or health care services for Medicare or Medicaid patients). A kickback is when payments are made with the intent of influencing or gaining something from a company or a person. Medicare kickbacks are when health care providers intentionally accept payments, products, or services for the purposes of soliciting Medicare or other healthcare program business. The Office of Inspector General has defined some
exceptions. These are called Safe Harbors.

Next month: Safe Harbor
https://oig.hhs.gov/compliance/physician-education/01laws.asp

Compliance Officer, Denise Plano:
907-796-8695
Bartlett Hospital Compliance Hotline: 796-8618

What was the best thing about 2017 for you?

My dad was diagnosed with cancer this year, and the treatment that he’s on has already shrunk the lesions by over 50% - which is a huge blessing for our family! I also decided to take the plunge and apply for a graduate program at UW that I’d been wanting to pursue for at least five years – 1st term just completed!

-Kirsten Kincaid

The best part of 2017 was learning how to be an Infection Preventionist, and having all the support from all 624 BRH employees.

The next best thing was that Bartlett Employees made it to 95% vaccinated.

-Charlee Gribbon

Moving back to Juneau! Watching my babies see snow for the first time 😊 They thought it was Ice Cream!

Beyond adorable. Happy to ring in 2018 feeling a bit more settled in my community.

-Michelle M. Darrah

The best thing about 2017 for me was that my daughter was welcomed with open arms into Rain Forest Recovery where she received excellent care. The angels that work there undoubtedly saved her life.

-Denise Plano

For me, the best of 2017 was finally getting my family here. I moved here in Nov. of 2016 and my wife and son did not arrive until June 2017.

-Frank T Johnston

Best thing: Seeing the hospitalist service get on it’s feet and run!

-Mimi Benjamin

Happy Holidays and All the Best in 2018!!